

Day 1

Module 1 – Purpose of impact management

- Examine the purpose of impact management
- Identify the impact questions needed to account for impact

Module 2 - Stakeholders and outcomes (and duration)

- Examine the importance of involving stakeholders
- Understand how to identify outcomes of activities

Day 2

Module 3 - Using indicators to measure amount of change to outcomes

- Examine how to identify indicators to measure how much outcomes have changed
- Understand how to measure changes over time

Module 4 - Valuing the things that matter

- Understand how to value different changes from the perspective of people affected

Module 5 - Do not over-claim

- Examine how to understand the causal effects that demonstrate the impact of our work

Module 6 - Calculations, reporting & aggregation

- Apply the calculations for social impacts and SROI and how to report results
- Examine how to improve organisational cultures that are supportive of impact management
- Discuss challenges and solutions to aggregating results